

TECHNICAL CRITERIA FOR THE PURCHASING AND INSTALLATION OF 2 (TWO), 50L VERTICAL AUTOCLAVES, WITH BASKETS TO FILL THE AUTOCLAVES:

Mandatory requirements

Must supply certificates showing companies certification with ISO 9001, 14000 and 18000

Technical Criteria

Criteria	Rating	Proof required	0%	20%	60%	100%
Must have technical department or backup to correctly install the equipment and prove effective prior to payment	40%	Letter stating the company's internal technical department or showing a contract with a technical supplier CV of technician	No Letter (0%)	Experience mentioned but no letter (8%)	Letter but external subcontractor (24%)	Letter and internal to supplier (40%)
Knowledge of working with ISO 17025 accredited laboratories	30%	Provide proof of labs serviced References from laboratories serviced	No details given (0%)	Details provided 1-2 customers (6%)	Details provided 3 – 5 customers (18%)	Details provided >5 customers (30%)
Service department availability	30%	Letter detailing the availability of a service department within to company	No details given (0%)	None	Letter available but not within company (18%)	Letter available within the company. (30%)

An 80% pass will be required for the tender to be considered.

Delivery Address
Eskom Holding SOC LTD
Research and Innovation Center, Lower Germiston Road
Rosherville, 2094